



Sandra McInnis

**Sandra McInnis** of **Crawford & Company (Canada)** has accepted the position of **Women in Cancer Crusade (WICC) Gala Dinner co-chair**, WICC Gala Dinner chair **Michael Butler** of **Giffin Koerth** and past dinner chair **Marilyn Horrick** of **Chubb Canada** announced.

McInnis was instrumental in the success of the 2010 dinner and will assume the role of dinner co-chair effective immediately for the WICC 2011 gala dinner and beyond. ●

## CIAA notes with sadness:

The passing of **Donald (Don) W.R. Gilbertson** on Mar. 7, 2010 at the age of 73. Don's entire career was in the claims area with the **Pearl Assurance Co., Underwriters Adjustment Bureau, B.N. Smith Insurance Adjusters** and as claims manager of the **Economical Mutual Insurance Company**. Don's brother, **Larry Gilbertson**, formerly with **Gilbertson Davis Emerson, LL.P.**, is an invaluable supporter and contributor to CIAA. We offer our heartfelt condolences to Larry and his wife Vivienne who will dearly miss and lovingly remember their cherished brother.



Donald Gilbertson

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Ray Gray

The passing of **Ray Gray** on Apr. 10, 2010. Ray was a long time member of **CIAC** and then **CIAA** with his partners **Ross Sneddon** and **John McHugh** (both deceased) with the firm **Gray Sneddon McHugh Insurance Adjusters** in Kitchener, Ont. Those that knew Ray remember him as a larger than life figure in insurance adjusting and our deepest sympathies are extended to his family and friends.

We celebrate Ray's life by raising a

toast, with a double shot of Crown Royal, just as the family requested. ●



CIAA President **Patti Kernaghan**, along with her husband **Pierre Coupey**, and **Joel Baker**, president and CEO of **MSA Research Inc.**, attended the **PCS Catastrophe Conference** in San Antonio, Texas from May 2 to May 4. ●

Joel Baker, Patti Kernaghan and Pierre Coupey

**FirstOnSite Restoration** has selected the **Women in Insurance Cancer Crusade (WICC)** as its chosen charity for national sponsorship. FirstOnSite is WICC's newest national sponsor at the platinum level, representing a commitment of \$45,000 over three years. "As an organization we wanted to financially support an established and proven charitable movement," said **Ken Zardo**, vice president of national sales and marketing at FirstOnSite. "I began supporting WICC in 2003 with fundraising and have received a WICC Gold Flame Award in recognition for these efforts. Little did I suspect that in 2004, my own wife Rhonda would contract breast cancer," Zardo said. "Over the next four-and-one-half years, our family did what most families do — sought to bear the burden of our personal experience and keep it hidden from those we encountered during that painful time. Rhonda fought this personal struggle with profound grace and valour but succumbed in the summer of 2008." ●

**Canadian Claims Services Inc. (CCS)** has acquired **Triad Claims Service**, effective May 1, 2010. Canadian Claims Services Inc. (CCS) is a full-service, multi-line adjusting company with a head office in Edmonton, Alta.

Triad Claims Service is a private insurance claims adjuster with three office locations in Alberta.

"CCS is very excited about the addition of Triad, as it gives us a significant presence in the Calgary market," the company said. "Triad has been a revered service provider in Southern Alberta since 1977."

**Tim Hauck** will be staying on as Calgary branch manager, following the acquisition. ●

**Cunningham Lindsey** has deployed 10 of its Canadian adjusters to assist with catastrophe response efforts in Australia.

Severe storm activity in March resulted in massive flooding in and around Perth.

More than 120,500 property and motor vehicle claims were reported as of Apr. 14, with an estimated insurable cost of \$889 million, according to the **Insurance Council of Australia**. Canadian adjusters have been in Australia for more than a week. They have agreed to remain for at least one month of service. ●

**Cunningham Lindsey** is merging its Markham and Toronto North offices effective May 1, 2010.

**Toby Collins** will be the branch manager of the newly merged office, which will be in the current Toronto North location. Toronto North adjusters **Pamela Allen**, **Ross Arthur**, **Rick Bahen**, **Dale Reid**, **Gail Ross**, **Fred Scott** and **Nick Tucci** will welcome **Collins**, **Vince Umbrio** and **Eric Gunnell** at the end of this month. ●

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